

FOOD & BEVERAGE COMMITTEE MEETING
December 5, 2024

Board Liaison Present: Tami Ronnfeldt.

Management Present: Brian Sage, Jennifer Todisco

Committee Members present: Jean Nelson, Pete Lackner, Cheryl Ravenscroft, Janet Rose, Candy Bain, Mike Swoverland, Karen Froelich and Mary Williams.

Committee Members Absent: Barb Chambless

Guests: 8 homeowners were present.

1. Call to Order: Jean Nelson called the meeting to order at 9:00 a.m.
2. Cheryl Ravenscroft made a correction to the November 4th meeting minutes, in that Mary Williams was not present. Janet Rose made a motion to approve the corrected minutes, 2nd by Pete Lackner, motion carried.
3. Board Liaison Tami Ronnfeldt reported on the November 27, 2024, HOA Board meeting.
4. Steve Hardesty was not present. Brian Sage reported on financials; his report contained financial results for the month of October 2024. Actual vs. Budget and presents the total year to date results for 2024. YTD expenses are -\$138K lower than budget and -\$106K lower than prior year. CW is +\$42K lower than budget and -\$72K lower than prior year. PV is -\$96K lower than budget and -\$34K lower than prior year. Jennifer was not on board for most of this time. Menu prices should have gone into effect a year ago, we should be seeing better results soon.
5. Jennifer reported on two successful events, Swing Into Golf and the Thanksgiving Buffet. The Thanksgiving buffet had 450 reservations, however, only 379 showed up. This is an ongoing problem with those making reservations and not cancelling or cancelling at the very last minute. Discussion ensued about a fix; PV floor plan makes buying tickets a problem. Our system does not allow for credit card information to be entered when a reservation made and writing down credit card information not feasible. This problem continues and needs to be looked at further. Monthly staff issues continue to rise, no shows, not wearing name tags, bad behavior, failing to show up for training sessions etc. She continues to address and issue discipline but young people today are harder to manage. We are paying competitive wages. Current staff CWPV 135.

Upcoming events will be dinner dances NYE in ballroom and CW restaurant/bar, PV will have a special dinner. Valentine events at both clubs will be forthcoming. Card Playing at PV guidelines will be out the first of the year.

Food and beverage service at CW and PV pools will be looked into, we need to provide consistent service. Also more more options are needed for golfers.

6. The 2024 Committee Goals were discussed and all have been accomplished. The 2025 Committee Goals were discussed, Mary Williams made a motion to approve and send to the Board, 2nd by Janet Rose, motion carried. They will be sent to the Board for approval.

7. Committee member comments: regarding free ballroom dances, whose homeowner cards are acceptable? Need guidelines on what's acceptable. If there are any altercations a manager should be called, i.e. Josh or Letty, or Junior or Heather. Renee Seifert working on several questions on this item. We are to just do due diligence, we are not police.

CW ballroom bar during TAD shows and special events have such congestion and long lines, what can be done to help alleviate this problem? Hoping to improve with shelving and better storage options behind the bar, this can be done now.

As there are snack items on hand for sale there needs to be signage letting people know they are available.

The leather chairs in the ballroom foyer are old, cracked, and very unsightly, they need to be removed and gotten rid of.

There are no actual numbers yet on people staying the extended hours at the CW bar, but still have a crowd. Should continue during season and look into further come summer.

There have been food complaints from CW, wine glasses dirty and at PV residue left in Mimosa glasses.

Jean gave a shout out to Tami Ronnfeldt and Pat Shouse for all their hard work on the Swing Into Golf event.

8. There were no homeowner comments.

9. Recommendations to the Board: F&B 2025 Committee Goals presented for approval.

10. Recommendations to Management: None

11. Next Meeting January 2, 2025, 9:00 a.m. CLC Phoenix Room.

13. Meeting adjourned at 9:45 a.m.

Respectfully submitted, Cheryl Ravenscroft, Secretary